



Oregon
Family Support
Network



Systems of Care and Wraparound Technical Assistance Overview

Technical assistance is defined as a combination of consulting, training, and coaching to support the implementation of Systems of Care and Wraparound across Oregon, for state level and local implementation throughout the state (36 counties) to CCOs, county staff, Tribal communities and others implementing Systems of Care and high-fidelity Wraparound to better meet the needs of children, families, and communities.

Oregon Health Authority contracts with OFSN to provide:

- ❖ Continuing guidance to practice, advisory, and executive level **Systems of Care** governance regarding family engagement, either by direct participation or coaching of family members or both.
- ❖ Four **Systems of Care** training days per year, cofacilitated with System of Care Institute (SOI) and Youth Era (YE).
- ❖ Twice per region per year, in coordination with SOI and YE, a **Systems of Care** introductory training.
- ❖ On-line **Systems of Care** learning collaboratives six to eight times per year, co-facilitated with SOI and YE.
- ❖ Four **Wraparound** Foundations trainings each year (offered anywhere in the state or virtual), in coordination with SOI and YE.
- ❖ Quarterly regional group coaching sessions for **Wraparound** practitioners, in coordination with SOI and YE.
- ❖ Monthly online and/or in person individual and group technical assistance with a focus on the Family Partner/Family Support Specialist (FSS) role in fidelity and high-quality **Wraparound**.
- ❖ Quarterly consultation and coaching in regional group sessions for **Wraparound** Care Coordinators, and Coaches—including Family Support Specialist Coaches and Supervisors-- to provide technical assistance in regard to the FSS workforce and competencies.

- ❖ At least four Family Support Specialist Foundations training, required for the Traditional Health Worker registry, on a rotating basis throughout the state, in person or online. This certified training is required for Family Support Specialists working in the **Wraparound** process and other treatment services for children.

OFSN provides additional fee for service technical assistance which include:

- ❖ Advocacy leadership training for parents considering serving on Wraparound, Systems of Care or other policymaking boards and committees.
- ❖ Collaborative Problem Solving[©] Parenting Groups by nationally certified trainers.
- ❖ Family Support Specialist Peer Coach Certification.
- ❖ Family Support Specialists supervision and co-supervision.
- ❖ Individual or team specific Family Support Specialists competency-based coaching.
- ❖ Workforce development training for Family Support Specialists (i.e., Mental Health First Aid, QPR, CALM, Trauma Informed Practices, and more).
- ❖ Support group facilitation for families.
- ❖ Development of Family Advisory Councils in local communities/regions.
- ❖ Consultation to increase family voice and engagement from local stakeholder groups.
- ❖ Family engagement and facilitation of focus groups, listening sessions and feedback.